

## Office of the Assistant Secretary for Research and Technology (OST-R), Volpe Center

### **Tracy Lennertz, HFCWG Executive Agent**

Tracy Lennertz, PhD is co-chief of the U.S. DOT Volpe Center's Transportation Human Factors Division, within the Safety Management and Human Factors Technical Center. She has been at the U.S. DOT Volpe Center since 2010, leading and conducting applied human factors research in transportation, including a multi-year portfolio examining the complexities of pilot-controller communications. She has more than 40 publications, spanning topics in human factors and research in experimental psychology. Lennertz received her PhD in Psychology from Northeastern University (Boston, MA), her master's degree from Florida Atlantic University (Boca Raton, FL), and her undergraduate degree from the University of Toronto (Mississauga, ON). She co-leads a multi-disciplinary team of human factors researchers—with a focus on improving transportation safety across modes, especially in aviation, automobiles, and trucks.